

RSPO

Roundtable on Sustainable Palm Oil

ACOP: Technical Aspects



SUSTAINABILITY
WHAT'S NEXT?



ACOP 2012/2013 Technical Issues

- Compatibility issue
 - Internet browsers
 - Firewall
 - Internet bandwidth
- User knowledge
 - Manual submission → external third party software.

Manual submission Issues

- Compatibility issue: different word processing software/version
- Formatting of submission differs → Require extra work/time to amend.
- Difficulty in keeping submitted database integrity.

Manual submission Statistics

Manual submissions	98
Because of technical errors	39
Insistent/voluntarily	30
Submitted in both Online and Manual	5
Unable to save/submit	22
Unable to upload attachment	2
Corrections needed after reconciliation mail sent	38 (38.78%)

ACOP 2013/2014

- Identified technical issues from previous ACOP submitting period
- Developed a new ACOP online platform
- Added security function. Registration and Verification.

ACOP 2013/2014

Internet browser preference

Chrome	74.12%
Internet Explorer	14.12%
Firefox	9.41%
Safari	2.35%

ACOP 2013/2014: Change in the technical aspect of the online form

- Breakout from the old system
- Change of hosting provider
- Complete overhaul of the online questionnaire and functionalities
 - Front end
 - Back end

ACOP 2013/2014 technical challenges/issues


- User capability to understand the system
- Internet Explorer compatibility issue
- PDF download failed

ACOP 2013/2014: Achievement

- 100% online submission
- Fully integrated database
- Lesser trouble shooting in the technical aspect
- Solid platform to carry on for the future

ACOP Online platform future plans

- Refining of the online platform to 99% up time
- Fully responsive design for mobile user
- Implement https to the acop-rspo.org to increase security



**Thank you for your
continuous support towards
the RSPO!**